

## **FAMILY MEDICINE AT GREENHILL NEW MEDICARE CHRONIC CARE MANAGEMENT SERVICES**

Medicare is offering a new program to improve healthcare services for you. The focus is on the services needed between your visits to help you manage your long-term health conditions.

This additional level of service is now available because Medicare is willing to reimburse for these services (20 minutes) on a month-by-month basis.

Examples of the type of services that could include:

- Coordinating care between your doctors
- Identifying goals for you to improve your chronic conditions – and tracking your progress towards these goals
- Making sure you have access to and an understanding of your medications - especially after changes are made in the ER or hospital
- Ensuring access to lab and imaging results through your patient portal
- Facilitating referrals for tests and appointments
- Coordinating with home and community-based providers of clinical services to ensure you get needed services
- Following up to make sure you get your recommended preventive services

We will work together to create a Care Plan designed specifically for you!

Many of these services will be provided to you outside of your face-to-face visits. To make this most efficient, and because arranging telephone communication can be difficult, we encourage you to use the Patient Portal to communicate about many of these tasks. If using the patient portal on a computer is not possible for you, we will continue to contact you by phone.

Please keep in mind that you can only sign up for these services with one physician at a time.

Please sign your agreement and get your services started now!

If you choose not to participate, please understand that you will not be able to receive these services in the same coordinated way between appointments.

Your Family Medicine at Greenhill Healthcare Team